Visitouch

Installation manual



Warning! Important Safety Instructions

CAUTION! OPENING THE DEVICE MIGHT RESULT IN ELECTRICAL SHOCK		Ħ	Do not distract others while they are installing the product.
Ŵ	Any changes or modifications to the devices hardware or software will void the warranty of the device and may cause the device not to work properly.		The trampoline and its surroundings must always comply with local standards for trampolines. If the instructions contradict the local regulations please disregard them.
\bigotimes	Keep the device away from any contact with water. Warranty void after water damage.	→	For indoor use only.
X	Keep the device away from fire. Warranty void after fire damage.	L E	Installation should be performed by authorized personnel.
	Be sure to take all anti-static precautions.	÷	Optimum operating temperature is from 5°C to 30°C. Avoid extreme fluctuations of temperature.
P -	Wear appropriate clothing: Do not wear loose clothing or jewellery.	۲ <mark>&</mark> ٦	These instructions apply to the device itself. Please read the manual before operation.
N	Long hair should be tied back.	0	Visually check the product for any signs of damage, component failure and/or missing parts.
)	Tidy back any loose cables that could become a tripping hazard.	Ĵ.	Always use designated buttons on the designated system.
Ċ	Immediately inform Visior games for maintenance advice if you have concerns.		

Contents

What's in the box?	4
Full setup	5
First time setup	6
Installation checklist	9
Powering on for the first time	10
In play safety guidelines	10
Maintenance	10
Game objective	11
Troubleshooting	12

What's in the box?



Full setup



First time setup

A typical installation should take 2 people around 45 minutes.



Insure there is nobody on the trampoline when installing the device.



Provide 230V 5A for the device.

Provide internet connection point. All of the Visiorgames products need to connect to the internet. If you own more than one device, provide internet access to the device in the center of the park and connect the devices via router or hub provided by us. Make sure that the buttons are correctly oriented and clear of any obstructions.



The buttons are pre assigned to only one computer that came with the game set, you can't switch them with other systems. And they are also assigned to the correct side.



The labels on the buttons define a number that is correlated to the correct computer's serial code.



Make sure the electrical power is off during installation.

STEP 01



STEP 03

Fasten Left button and Right button to the construction with the provided wing nuts (N) and spacers (O).

(!) Avoid trapped and pinched cables.



STEP 04

Follow the labels on the buttons cables when you instal them. "L" for left and "R" for right, because the button configurations are saved on the computer(they can't be redefined by the user).

(!) Be careful to tighten all connectors to the aggregator boxes (D).



STEP 05

Connect the computer (C) to aggregator boxes with the Can Bus cable (E). Aggregators are labeled L 0001, R 0001.

(!) When connecting the cables be careful to tighten all connectors to the aggregator boxes and the computer.



STEP 06

Connect the monitor (F) to the wall power with Euro power cord (G).

Connect HDMI cable (J) from the computer to the monitor.



STEP 07

Connect the ethernet cable with internet access (cable not included) to computer's (C) ethernet port. Connect the USB cable (I) from the display to the computer. Connect the AC/DC power supply (H) to the computer.

The computer should be mounted so that the HDMI port points upward.



STEP 08

Cables should be mounted every 50cm.

 $(\mathbf{!})$ Secure loose cables.



Installation checklist

CHECK 1

Pre-power up checkups

Mounted onto a wall designed for the game. All buttons are connected to separate aggregator boxes. There are two cables connected from aggregator boxes to the computer and connectors tighten. Make sure the ethernet cable with internet access is connected to the computer. Make sure the display is connected with HDMI and USB cables. All fixings are tight and secure. No signs of damage, component failure and/or missing parts. No trapped and/or pinched cables. No loose cables that could become a tripping hazard. Make sure there is no strain on the cables and the connectors. All electrical components are away from contact with water and heat sources. CHECK 2

Power up

- All buttons light up for a brief moment.
- The display is turning on.
- Game start screen appears on the display after around 1 minute.
- Go! sound is heard at startup.
- All buttons are dim before the start of the game.

CHECK 3 Press start on display

- The clock starts the countdown on the display.
- The buttons light at the right side when starting the game.
- All buttons flash when hit.
- Sounds can be heard when the buttons are hit.
- The hits are registered on the display.
- Sounds are heard after the correct hit.

CHECK 4 **Ready for use**

Play area is clear.

Powering on for the first time

D Make sure that all cables are connected to the aggregator boxes and the computer and connectors tightened.

Make sure that the buttons are on the correct side of the cube relative to the monitor.

(2)

(4)

3 When you power the system on the buttons go over the programmed sequence and light up RGB for a brief moment when the power is provided by the computer.

After the first sequence the buttons go dim and are awaiting the game to start.

Monitor must power on by itself when connected to power.

 It usually takes around 1min for the system to boot up. When ready you will hire the GO sound.

5

7

At this time the game is set for the first test.

Press start on the monitor and check that the buttons are in the right positions by playing one game.

In play safety guidelines

- A Before beginning any exercise program, it is recommended that you consult with your doctor.
- A Children under the age of 8 must always be supervised by an adult when using the equipment.
- Visually check the equipment before using it, for any signs of damage, component failure or loose cables that could become a tripping hazard.
- Mear appropriate clothing. Anti slip socks must be worn while using the equipment.
- Remove all items from your pockets prior to participation.
- Practice being in control of your bounce before using the equipment. Be aware of how to bend your knees to control or stop your bounce. Always stay in control. Uncontrolled jumps or falls are likely to result in injuries to yourself and others.
 - Don't drink or eat while playing the game.

Maintenance

- The device is easily damaged if you put excessive pressure on the display or other components.
- If not in use for a long period of time please disconnect the device from power.
- Disconnect the device when cleaning with a slight damp cloth. The display and buttons may be cleaned with slightly damp cloth, but do not use any organic solvents to clean the device.

Game objective





1. This is the start screen.

2. You can choose one player mode by pressing "START LEFT" or "START RIGHT" on the display.



3. If two players want to play they press "START DUEL" on the display.



4. Press the buttons on your side of cube as they light up as fast as you can.



6. The player with the most points after one minute wins.

Troubleshooting

The system doesn't power on:

- Check the power connection to the system.
- Check the display power and HDMI connection.

The game won't start, Touch screen doesn't work:

- Check the USB connection from the computer to the monitor.
- The display must be turned on in order for touchscreen to work.

One or more of the buttons are not assigned to the right side of the game:

• Check the markings on the buttons and ensure they are correctly inserted.

One or more buttons don't light up:

- Check if the system is turned on.
- Check the connection from the button to the aggregator box and the connection to the computer.
- If the connections are ok please contact us at: support@visiorgames.com.

On one or more buttons the green light is on when no contact is made with the button:

- Restart the system and wait for the startup cycle. Check the button again.
- If the lights in the button are constantly green please contact us at: <u>support@visiorgames.com</u>

There is no picture on the display:

- Check the display power cable.
- Check if the system is turned on.
- Check the HDMI connection from the PC to the display.
- If everything seems in order but no picture is displayed please contact us at support@visiorgames.com.



VISIOR GAMES d.o.o. Dolga Reber 9, 6000 Koper, Slovenia E: info@visiorgames.com T: +386 64 183 680

SUPPORT 24/7/365

We are happy to answer any of your questions and solve all your problems regarding our products.

> E: support@visiorgames.com T: +386 64 183 680

We are also reacheable via Viber, WhatsApp and Telegram.